



As the country is slowly coming out of lockdown, being an outdoors sports facility, we have re-open activities with social distancing.

**Action Watersports are committed to preserving the health of our customers and staff. Following the outbreak of SARS-CoV-2 in the United Kingdom, we have performed contagious-virus specific risk assessments at our venues and have been closed since March.**

**Please stay away if you or anyone you've been in contact with has symptoms of COVID-19**

**Following government & NGB guidelines the following operations plan will be in place**

**We have introduced the follow at the lake:**

- One way system around the site
- All activities are on a pre-booked, pre-paid basis, limiting numbers on site
- The changing rooms & showers are closed.
- Hand sanitiser stations throughout the site
- Provide cleaning equipment and instructions for toilet use
- Additional cleaning schedules
- Disinfectant for all equipment
- Indemnity forms available online
- Swimmers to purchase a block booking (10 swims for £55) to reduce contact whilst here
- Same bubbles on Fun Rides
- When booking in advance we reserve the right to increase guest numbers on the Aqua Park, subject to Government guidelines
- All swimmers to wear a tow buoy
- Boat driver to remain seated if there is an observer in the boat
- No-contact rescues only

**Guests must:**

- Bring a completed indemnity form on your 1<sup>st</sup> visit
- Respect other guests' space, you must social distance to a minimum of 2 metres at all time—anyone not will be asked to leave.
- Use toilet before attending, if toilets must be used, you must wipe down handle, seat, taps, door handles with antiviral spray and disposable wipes before vacating. Any arear they've had contact with.
- Arrive "ready to go" or change in car/carpark
- Not bring spectators—anyone not participating must remain in their car.
- Follow the public health guidelines for hygiene.
- Pre-pay for all activities over the phone
- Follow the one way system
- Stay within your skill level and comfort zone avoiding unnecessary risk of injury
- Leave promptly at the end of your activity - as much as we wish you could stay!
- Only 1 person in the shop

**We will be constantly reviewing procedures.**

**Please follow us on social media to keep in touch...**