

Anyone with symptoms of Covid-19 coronavirus must not enter the site

Until further information has been released from the Government please be aware of the following:

- All bookings must be made in advance, via our website online or by telephone
- Waivers must be completed online before arrival
- Do not arrive more than 30-minutes before your booked session (if you arrive too early, you may be required to wait in your car)
- Please follow the one-way system around the site
- Regularly use the Hand Sanitiser Stations available throughout the site
- Respect other guests' & our team's space, you must social distance to a minimum of 2 metres at all time
- Arrive "ready to go" or change in car/carpark, leaving bags etc in your car.
- Please use the toilet before attending, as we would prefer attendees not to use the limited toilets that will be open – if you do need to use a toilet here, you will be required to clean it before and after use
- Stay within your skill level and comfort zone avoiding unnecessary risk of injury
- Leave promptly at the end of your activity

Action Watersports will follow the COVID-19 Response – Spring 2021.

Step 1: 29th March 2021

Boat, Flyboard, Jet Skis, SUPs & Swimming to open

- Groups of up to 6 or 2 households can attend together.
- Shop to remain close
- Changing rooms to remain close
- Showers to remain close
- No spectators permitted, only one supervising adult if participants are aged under 18.

Step 2: No earlier than 12 April, at least five weeks after Step 1,

Aqua Park will open as well as all activities in Step 1

- Shop will reopen
- The Aqua Park will be open for exclusive use for up to 6 people or unlimited numbers from 2 households
- Changing rooms to remain close
- Showers to remain close
- No spectators permitted. Only one supervising adult if participants are aged under 18.

Step 3: No earlier than 17 May, at least five weeks after Step 2

- Groups of up to 30 people permitted
- Any Aqua Park exclusive hire bookings will revert to multi bookings, up to 30 people on the day Step 3 is actioned.

Step 4: No earlier than 21st June, and at least five weeks after Step 3

- Open as normal

All step dates are based on scientific data and maybe subject to change.

- *The government will give the country 7 days' notice of a Step change.*
- *If your booking has to be moved due to a change in the Step dates, we will move your booking without admin fees.*
- *Our booking system will reflect the COVID restrictions, however owing to the flexibility of the Roadmap we may need to amend bookings subject to the Government Guidelines*

Thank you for reading this policy, with us all playing our part in helping to meet the tests at each Step we can look forward to enjoying the activities at the lake this summer.